

Herefordshire and Worcestershire Health and Care NHS
Trust



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Dear Parent/Carer

HEALTH SCREENING for children starting school in September 2024.

All parents and carers are offered the opportunity to complete a digital health questionnaire by the School Health Nursing Team in Worcestershire.

What is Health Screening?

Health Needs are assessed as children progress through primary and secondary education as part of the Department of Health, Healthy Child Programme. The focus is on early identification of unmet health needs so that support can be offered to help children and young people meet their full potential.

The School Health Nursing Team use an online platform known as 'School Screener' which is both secure and confidential.

When should the questionnaire be completed?

Ideally the questionnaire should be completed as soon as you receive this letter, however, you have until the end of September 2024 in which to complete and submit the questionnaire. If you choose not to take part, no further action is required.

How to complete the health questionnaire

Firstly, you will need to create an account on the School Screener Parent Portal. Please note this link can only be accessed via **Google Chrome or Microsoft Edge web browsers**. It is important to register as without an account you will be unable to access the health questionnaire or view results from your child's hearing test or growth measurements which are also offered during the reception year. When you register for an account, please ensure your child's details match those you provided when you registered for a school placement.

Please use the following link or QR code to access the 'landing page' to create an account and access the questionnaire. Carefully select the school your child will be attending, taking care as several schools in Worcestershire have similar names:

[Do you have a communication or information support need?](#)

[If so, please contact the team so that those needs can be recorded and responded to.](#)

<https://app.schoolscreener.com/Portal/#/Worcestershire/p/HWh285>



For more information visit our website at [School Screener](#) | [Starting Well](#) (startingwellworcs.nhs.uk) or follow the instructions in the leaflet provided.

What support might be offered?

Depending on how you answer the questions you may be provided public health messages and 'clickable links' to access local and national support networks.

Once completed, the questionnaires are reviewed and triaged by Specialist Public Health Nurses (previously known as School Nurses) and you may be offered further confidential support from our service or other relevant providers.

A member of our team may also get in touch to gain consent to contact your child's school to ensure the right support is put in place where necessary.

What happens if I am receiving support from the Health Visiting Service?

If you are receiving support from the Health Visiting Service, this will continue until your child starts school. Your Health Visitor will provide a handover to the School Health Nursing Service who will then continue to offer any ongoing support required after this time. Parents/carers can also continue to access advice and support from the Health Visiting Telephone Advisory Line until children start school.

How else might we use your information?

The information you provide helps us provide your child's care. We might also need to share anonymised information with other parts of the NHS (other health professionals) and other people who help us (like social workers and schools) to improve services. Please contact us if you would like more information about the Trust's Privacy Notice.

If you would like further information or have any issues with accessibility, please make contact via our 'One Simple Number, 01905 520032'. Alternatively, you can contact us via our NEW Parent line on 07312 263547, which is a text service available Mon-Fri 9am-5pm excluding bank holidays.

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Starting well Partnership
EVERY CONTACT SHAPES A LIFE

Under the General Data Protection Regulation (GDPR) and Data Protection Act 2018, we have a legal duty to protect any information we collect from you. Please be assured that all personal confidential information will be kept secure and confidential at all times and will only be used by staff who have a lawful reason to do so. For details on how we use your information please visit our website: www.hacw.nhs.uk/data-protection

For more information on the services provided by the Starting Well Partnership please visit <https://www.startingwellworcs.nhs.uk/>

Yours sincerely

Julie Lunn
School Screener Clinical Project Manager/
Louise Langston
Clinical Services Manager

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