



12th July 2018

Dear Parents / Carers,

As we draw to the end of another fantastic year at Bewdley Primary School we would like to take this opportunity to give some updates from our full Governors meeting.

We feel extremely fortunate to have such hardworking and dedicated staff at the school. When visiting Bewdley Primary, the governors are always amazed at the exciting and diverse learning opportunities which take place, as well as the care and passion shown towards the children and their learning. As governors we have always felt proud of the welcoming and nurturing ethos in the school.

However, the staff have asked us to pass on their concerns about the following:

- **Unreasonable behaviour from a small number of parents**

There have been some reports from staff of incidents of unreasonable behaviour from parents. Such exchanges are always inappropriate in a school environment. As has already been said, staff work extremely hard in increasingly challenging times for Education and their main aim is to provide your children with a warm and welcoming educational environment. Therefore, we would like to draw your attention again to the complaints procedure, which is clearly outlined in the complaints policy to be found on the school website. We would encourage you to consult the complaints procedure rather than resort to any inappropriate behaviour. Also, on the school website you can find the 'Dealing with persistent or vexatious complaints / harassment in schools' policy. Unfortunately, Mrs Woakes has needed to resort to this policy in recent times.

- **Social Media**

There is increasing concern about children's access to social media. When used responsibly it can be a wonderful resource, though sadly we are also becoming aware of the potentially damaging effects it can have on young minds. We would also like to highlight that social media is not an appropriate medium to make complaints about the school and individual staff (please see above regarding complaints procedure).

- **School Lay-by**

We are sure that many of you will by now be aware of the changes the school has put in to place over recent weeks regarding the use of the lay-by. The lay-by will now be available for use only in the morning, as a drop off point for parents who do not need to escort their children on to the playground. It will not be open in the afternoon. This will remain the same in September. We have had to make this difficult decision based purely on the concern for the safety of our children, high school children and members of the public who use the footpath. The staff and

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governors would like to thank parents for their cooperation and support with this over the last few weeks.

If you have genuine issues regarding parking around the school, these need to be taken up with your local councillor. Please note that no smoking is permitted on school property, including within the lay-by area. No smoking signs will be made more visible from September.

Bewdley Primary School serves its community in a number of ways and we are all stakeholders, whether we are parents, staff, governors or members of the wider community who come in to contact with the school. Therefore, we all have a part to play in ensuring that we are positive role models for the children who attend our school. We look forward to working together again in September to continue to make Bewdley Primary School a great school to attend and wish everyone a very happy summer.

Best wishes,

Bewdley Primary School Governors